

Benefits

- Fixed Price Repair shortens repair cycle time
- Brooks Parts backed by Brooks' Global Repair Center
- Rapid availability of replacement units through Brooks' Exchange Program
- Factory-trained and certified technicians
- Complete installation available

Brooks Automation Global Services offers a full range of support to keep your mission-critical equipment in top-operating condition.

The Brooks Repair Services team is ready to help you with your repair needs. Our knowledgeable staff is standing by to receive your equipment at one of our certified Repair Facilities and return it to full operating condition.

We have completed the full expansion of our Global Repair Center located at our corporate headquarters in Chelmsford, Massachusetts.

- Expanded 12,500 square foot facility
- Fully-dedicated Certified Copper Repair Room with segregated air flow, separate entrance and processes to eliminate cross-contamination
- New Brooks proprietary test equipment to ensure repairs meet the same criteria as a new unit
- Improved repair cycle times

Fixed Price Repair

Fixed Price Repair delivers fast turnaround at a predetermined price. Eliminate the lead time traditionally devoted to evaluation, repair analysis, quotation, and approval.

- Shorter lead times
- Enhanced PM services
- Up to 1-year warranty
- Maintenance budget management made easier

For details on Fixed Price Repair product offerings, contact Customer Service

Refurbishment

To extend the life of your equipment, consider having it fully refurbished.

- Predefined set of replaced parts
- 1-year warranty
- Less expensive than buying new equipment
- Refurbish equipment to like new condition

Exchange

The Exchange program gets replacement equipment to your facility in a hurry, enabling you to maximize productivity and minimize fab downtime.

- Scheduled Exchange with a new, refurbished or repaired unit available on certain equipment
- Advanced Exchange for immediate shipment is available on certain equipment

